

Amendments to the Specification:

Please replace the paragraph that begins on page 11, at line 8, with the following amended paragraph:

Fig. 5 depicts a screen 110 on a monitor 112 of a computer 114 which is associated with or part of the vendor computer system 18. The screen 110 may include several different boxes or windows 116, 118, 120, and 122 which may be sized to fit within the screen 110. Box 116 may contain information such as notes or a script which the personnel at the vendor computer system 18 needs to go over with a customer. Box 118 may contain information concerning rate schedules. The box 120 may be a representation of pages or screens which are available on the website of the vendor computer system 18. Further, the box 122 may contain a software application, such as a word processor program. The boxes ~~116-122~~ 116, 118, 120, and 122 may contain other information that may be available to personnel operating the computer 114 of the vendor computer system 18. For example, the boxes ~~116-122~~ 116, 118, 120, and 122 may include audio files or video files which may be selected by the personnel and also the conferencing software which is used to capture the customer computer 12. Additionally, one of the boxes ~~116-122~~ 116, 118, 120, and 122 may contain a screen which is representative of what is being presented to the customer computer 12.

Please replace the paragraph that begins on page 11, at line 22, with the following amended paragraph:

With reference now to Fig. 6, a screen 124 on a monitor 126 of the customer computer 12 is shown. The screen 124 may be one of the boxes ~~116-122~~ 116, 118, 120, and 122 which is being displayed on the screen 110 of the computer 114. In essence, if box 116 is the screen or window which personnel at the vendor computer system 18 want to appear at the customer computer 12, then such box 116 will be displayed on the screen 124 of the customer computer 12. Personnel at the computer 114 are able to move into the box 116 whatever information is to be presented in the screen 124 of the customer computer 12. In this manner, an effective presentation and discussion may be implemented. Additionally, personnel can be performing other operations on the computer 114, such as determining a sales price or a discount, prior to this be presented to the customer computer 12. In effect, the computer 114 is capable of multitasking or performing multiple operations while the customer computer 12 is only being provided what the personnel at the computer 114 wants such customer computer 12 to view.